

23 July 2018

Dear

Re: Request for information under the Freedom of Information Act 2000

Ref no: CAS-03580-V6Y1G5-CC (NHS Cannock Chase CCG)

CAS-03580-V6Y1G5-SAS (NHS Stafford and Surrounds CCG)

CAS-03580-V6Y1G5-SE (NHS South East Staffordshire and Seisdon Peninsula CCG)

Thank you for your correspondence dated 4 July 2018 making a request under the Freedom of Information Act 2000 for information which may be held by NHS Cannock Chase Clinical Commissioning Group (CCG), NHS Stafford and Surrounds CCG and NHS South East Staffordshire and Seisdon Peninsula CCG.

You requested the following information and our response is detailed below:

1. Can you tell me if you currently commission a domiciliary medication review service?

No

2. Can you tell me if you have commissioned a domiciliary medication review service in the past?

We had a brief pilot service during 2014-15 in one locality in Rugeley, Cannock Chase CCG

3. Can you tell me the reasons for commissioning the current service?

N/A

4. Can you tell me why you commissioned the previous service?

It was commissioned as a need for patients to have a Medicines Use Review (MUR) who were housebound was identified.

5. Could you choose from the following reasons why you decided to decommission the service?

The service was decommissioned as there was a lack of activity in the service which was deemed not viable to continue based on other priorities at the time.

6. What are your inclusion criteria for patients involved in service?

Any housebound patient was included who could not attend a MUR at a community pharmacy. Patients who were identified as having a compliance or medicines waste/over-ordering were the priority areas for GP/Non Medical Prescribing (NMP) referral into the service.

7. Which professionals provide the service?

Community Pharmacies were commissioned

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8. Is it one-time visit or multiple visit service?

One time visit

9. For your multiple visit service, how frequently is the patient seen?

N/A

10. What are your main outcomes to assess the quality of service?

N/A as no current service

11. Have you formally evaluated your domiciliary medication review service?

No

12. If answer is yes, what type of evaluation has been carried out?

N/A

Right of appeal

Should you require any further information or clarification regarding this response, or do not feel that your request has been answered as you would expect, please contact the FOI team to discuss. However, if you remain dissatisfied with the service you have received in relation to your request and wish to request a review of our decision, this can be formally requested in writing and must be within a reasonable period of time (two calendar months) from the date this response was issued

Initially you should write to the freedom of information officer, either by email on MLCSU.FOITeam@nhs.net or post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you feel you have been wrongly denied access to the information requested. The freedom of information team will make sure your request is investigated by an independent reviewer who was not involved in the original consideration of your request and a written response will be provided within 20 working days.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioners Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Cannock Chase CCG, NHS Stafford and Surrounds CCG and NHS South East Staffordshire and Seisdon Peninsula. The ICO can be contacted at:

Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

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<https://ico.org.uk/media/for-organisations/documents/1151/datasets-foi-guidance.pdf>

Yours sincerely



Sally Young
Director of Corporate Services, Governance and Communications

NHS Cannock Chase CCG
NHS East Staffordshire CCG
NHS North Staffordshire CCG
NHS South East Staffordshire and Seisdon Peninsula CCG
NHS Stafford and Surrounds CCG
NHS Stoke-on-Trent CCG

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